



Dear Patient,

Welcome to Skin Dermatology Practitioner. Enclosed is a packet of information that gives a basic overview of our practice. It is our mission to provide quality health care in a compassionate and confidential atmosphere. It is our hope that we meet and exceed your expectations.

In compliance with federal regulations known as HIPAA (Health Information Portability and Accountability Act), we are enclosing our Notice of Privacy Practices. This notice explains how your health care information may be used and how you may obtain access to this information.

Please read the enclosed information and complete the requested forms. You will also find an authorization to release records to our practice and/or family members. Please complete this form. Please ask us any questions as needed.

Sincerely,

SKIN Dermatology Practitioner

Please **TAKE PAPERWORK TO FRONT DESK WHEN COMPLETED**



New Patient Information

Name: _____ DOB ____/____/____ Sex: M F
(Last) (First) (Middle)

Address: _____
(City) (State) (Zip Code)

Home Phone: _____ Cell: _____ Email: _____

Social Security: _____ Race: _____ Ethnicity: _____

Employer/Occupation: _____ Employer Phone: _____

Marital Status: _____ Spouse Name: _____ Phone: _____

If under 18: Guardian's Name _____ Guardian's Birthdate: _____

How did you hear about us? _____

Emergency Contact (if other than spouse): _____
(Name) (Relationship) (Phone)

INSURANCE INFORMATION

Primary Medical Insurance: _____
(Name) (mailing address)

ID # _____ Policy/Group # _____ Policy Holder _____

Policy Holder Date of Birth _____ Policy Holder Social Security Number: _____

Secondary Medical Insurance: _____
(Name) (mailing address)

ID # _____ Policy/Group # _____ Policy Holder _____

Policy Holder Date of Birth _____ Policy Holder Social Security Number: _____

Is this a workman's compensation (workplace) injury? Yes _____ No _____

Insurance Patients

As a courtesy to our patients with insurance coverage, we will take care of all the necessary paperwork associated with filing your insurance claim. I understand that health insurance is a contract agreement between the insurance company and myself. I understand that it is my responsibility to know the limits of my insurance coverage. Skin Dermatology Practitioner will do our best to notify you, the patient, in advance of any non-covered services such as cosmetic procedures like skin tag removals, mole removals, and seborrheic keratosis treatment and require payment in full at the time of services for non-covered procedures. I also authorize my insurance benefits to be paid directly to Skin Dermatology Practitioner. I understand that I am financially responsible for non-covered services, including but not limited to services provided by a nurse practitioner, deductibles and coinsurances. In accordance with my insurance plan if necessary and appropriate, I hereby authorize Skin Dermatology to release any information required to process my services for insurance claims purposes. It is the responsibility of the insured to obtain the appropriate referral from your assigned primary care provider. If you do not have a current, valid referral on file, you may be asked to reschedule your appointment or pay for the visit at time of service.



SELF-PAY or NON INSURED PATIENTS

We define a patient as self pay under the following circumstances: the patient is covered by an insurance plan that Skin Dermatology Practitioner does not participate in; the patient does not have an insurance policy in effect at the time of service; the patient does not have a valid referral on file as required by their insurance plan and the insurance on file is not in effect. If you do not have insurance coverage you will be required to pay for services rendered at the time of services including but not limited to surgical procedures.

FOR MEDICARE PATIENTS ONLY: I AUTHORIZE ANY HOLDER OF MEDICAL OR OTHER INFORMATION ABOUT ME TO RELEASE TO THE SOCIAL SECURITY ADMINISTRATION, HEALTH FINANCING ADMINISTRATION, ITS INTERMEDIARIES OR CARRIER, ANY INFORMATION NEEDED FOR THIS OR A RELATED MEDICARE CLAIM. I PERMIT A COPY OF THIS AUTHORIZATION TO BE USED IN PLACE OF THE ORIGINAL, AND REQUEST PAYMENT OF MEDICAL INSURANCE BENEFITS EITHER TO MYSELF OR TO THE PARTY WHO ACCEPTS ASSIGNMENT. REGULATIONS PERTAINING TO MEDICARE ASSIGNMENT OF BENEFITS APPLY.

NOTICE OF PRIVACY PRACTICES

I understand that under the Health Insurance Portability & Accountability Act, I have certain rights to privacy regarding my protected health information. I understand that this information may be used during the course of my treatment that can include but are not limited to:

- Conduct, plan and direct my treatment and follow-up among multiple healthcare providers who may be involved in my treatment directly and indirectly.
- Obtain payment from third-party payers
- Conduct normal healthcare operations

I understand that, upon request, I have the right to receive a complete copy of our Notices of Privacy Practices containing a more complete description of the uses and disclosures of my health information. I understand the practice has the right to change its Notice of Privacy Practices if necessary and that I may contact Skin Dermatology Practitioner at any time to obtain a current copy. I understand that I may request in writing that Skin Dermatology Practitioner restrict how my private information is used and/or disclosed to carry out treatment, payment and healthcare operations. I also understand that you are not required to agree to my requested restrictions, but if you do agree to them then Skin Dermatology Practitioner is bound to abide by such restrictions.

Financial Policy

1. We ask that you present your insurance card(s) at each visit. It is your responsibility to provide us the correct information to bill your insurance.
2. If you have a change of address, telephone number, or employer, please notify the receptionist.
3. We will collect your co-payment, charges from previous visits, and charges for non-covered services at the time of your visit. We accept cash, checks, and Visa, MasterCard, Discover, AMEX and debit cards, and CareCredit.
4. Your account will be charged a fee for returned checks for non-sufficient funds.
5. By Federal Law and Managed Care Contract law, this office is required to collect co-payments at the time of service. If you do not pay your co-payment you will be charged a delinquent co-payment fee.
6. If your insurance denies our charges or does not pay us in a timely manner, you will be responsible for the charges.
7. If your account becomes delinquent we reserve the right to refer your account to a collection agency and report it to a credit bureau.
8. MEDICARE PATIENTS: We are participating providers with Medicare and will bill Medicare for all of your covered charges. We will also bill any secondary insurance you may have. If you do not have a secondary insurance any remaining balance will be your responsibility. Each year you will be expected to pay the allowed amount of your charges until your Medicare deductible is met.



9. HMO-PPO PATIENTS: If we participate with your plan, we will bill your insurance for you. If your plan requires you to choose a primary care physician, it is your responsibility to notify your plan. If your plan requires you to have an authorization to see a specialist you will need to obtain that from our office prior to seeing the specialist. No retroactive referrals will be given. If we do not participate with your plan, we will attempt to bill your insurance. Any amount remaining from your out-of-network benefits will be your responsibility to pay.
10. SELF-PAY PATIENTS: Patients with no insurance will be expected to pay at the time of service. If you are not able to pay in full, you will need to contact our billing department to discuss payment arrangements prior to being seen.
11. MEDICAID PATIENTS: We are contracted with traditional Medicaid and some Medicaid HMO plans. If we are contracted with your plan we will submit your claims. If we are not contracted with your plan we will not submit your claim and you will be considered self-pay and are liable for payment of all services provided. Services may be a covered Medicaid service and other providers may render the service at no cost to you. In the future if you choose to utilize your Medicaid plan you agree to transfer care to a Medicaid provider. Patients that miss an appointment will be discharged from the practice.
12. When an appointment is scheduled that time is specifically allocated for you. When an appointment is not canceled in advance, we consider this a "no show." We understand there may be times when you are unable to keep an appointment, but we ask the courtesy of a phone call to cancel your appointment at least twenty-four (24) hours ahead. If two appointments are missed without cancellation, you may be charged a fee of \$50 as a deposit before you will be able to reschedule. Failing to attend this third (3rd) appointment will result in forfeiture of your deposit.

Any balance 60 days past due may be turned over to a third party collection agency. If this occurs I will be responsible financially for all cost associated including, but not limited to, the agency fees, litigation expenses, court cost and or attorney fees.

All returned checks will be assessed a \$25 fee in addition to the amount of the check.

Two (2) consecutive appointments missed will result in a \$50 deposit the next time I schedule an appointment.

Your insurance is a contract between you, your employer, and the insurance company. We are not a party to that contract. It is very important that you understand the provisions in your policy. We cannot guarantee payment of all claims. If your insurance company pays only portion of the bill or rejects your claim, this becomes your financial obligation.

Remember, whether you do or do not have insurance, you are ultimately financially responsible for payment of your charges. If you have any questions regarding our financial policy, please contact our billing department at 1-866-795-7917.

By signing below you are attesting that you have read and have a full understanding of the above policies of Skin Dermatology Practitioner.

Printed Name: _____ Date of Birth: _____

Signature/Legal Guardian: _____ Date: _____



Patient Consent for Use and Disclosure of Protected Health Information

Patient Name: _____ DOB: _____

With my consent, Skin Dermatology Practitioner may use and disclose protected health information (PHI) about me to carry out treatment, payment and healthcare operations (TPO). Please refer to Notice of Privacy Practices for a more complete description of such uses and disclosures.

I have the right to review the Notice of Privacy Practices prior to signing this consent. Skin Dermatology Practitioner reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding to written request to Skin Dermatology Practitioner, 3106 Southwest Drive, Suite 103 Jonesboro, AR 72404.

With my consent, Skin Dermatology may call my home or other designated location and leave a message on voice mail or in person in reference to any items that assist the practice in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical care, including laboratory results among others.

With my consent, Skin Dermatology Practices may mail to my home or other designated location any items that assist the practice in carrying out TPO, such as lab results, reminders of care, and patient statements as long as they are addressed to me.

With my consent, Skin Dermatology Practitioner may email to my home or other designated location any items that assist the practice in carrying out TPO, such as lab results, reminders of care, and patient statements.

I have the right to request restriction on how Skin Dermatology Practitioner uses or discloses my PHI to carry out TPO. However, the practice is not required to agree to my requested restrictions, but if it does, it is bound by this agreement.

I have the right to request a copy of Skin Dermatology Practitioner Patient Bill of Rights and Responsibilities.

By signing this form, I am consenting to Skin Dermatology Practitioner use and disclosure of my PHI to carry out TPO.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon my prior consent. If I do not sign this consent, Skin Dermatology Practitioner may decline to provide treatment to me.

Print Name of Patient or Legal Guardian

Signature and Date of Patient or Legal Guardian



Authorization to Release Medical Records

Patient's Name _____ Date of Birth _____

Please print name, address, and phone number from whom records are being requested and fax back to 870-641-7547

Obtain/request: _____ Phone: _____

For the following reason(s): _____

Designate instructions by checking one of the following:

- ☐ All Dermatological records including any pathology or lab results including information related to the treatment of substance abuse or dependency, mental health treatment and information relating to testing or treatment of sexually transmitted disease and HIV/AIDS.
- ☐ Record of care from _____ to _____ including information including information related to the treatment of substance abuse or dependency, mental health treatment and information relating to testing or treatment of sexually transmitted disease and HIV/AIDS.
- ☐ Record of care from _____ to _____ excluding information including information related to the treatment of substance abuse or dependency, mental health treatment and information relating to testing or treatment of sexually transmitted disease and HIV/AIDS.
- ☐ Other as listed: _____

Conditions:

- The patient agrees to authorize the above-named individuals/organizations to access his/her confidential healthcare information only for purposes listed above
- The patient has the right to a copy of the confidential healthcare information for which this authorization is being sought
- The practice may not condition treatment or payment on whether the patient signs this authorization
- The patient authorizes the information to be disclosed by fax transmission, if necessary
- The patient is voluntarily signing this authorization
- The patient reserves the right to refuse to sign this authorization
- The patient reserves the right to revoke this authorization at any time in writing
- The patient has the right to receive a copy of the signed authorization

I authorize records to be released as indicated above. I understand that this release is in effect for one year from date of signature, but I may revoke my consent at any time by providing written revocation to the facility releasing the information.

Signature: _____

Patient/Legal Representative: _____ Date: _____



Authorization to Release Information to Family and Friends

Due to federal privacy laws, we are unable to release certain personal health information without your consent. If you wish for your information to be released, this form must be completed, signed and returned. In your absence, you must designate personal representative(s) for any personal health information to be released. The written authorization does not mean that we will automatically send information to these individuals; it simply means that we will release information to them if they request. Such information includes, but is not limited to: individual identifiable health information and medical records regarding any past, present or future medical or mental health condition, including all information relating to the diagnosis and treatment of HIV/AIDS, sexually transmitted diseases, mental illness, and drug or alcohol abuse.

Patient Name: _____ DOB: _____

Release information to the following representative(s):

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Reason for Disclosure: _____

Conditions:

- The patient agrees to authorize the above-named individuals/organizations to access his/her confidential healthcare information only for purposes listed above
- The patient understands there is a potential that the information disclosed may be re-disclosed by the recipient and no longer protected by HIPAA regulations
- The practice may not condition treatment or payment on whether the patient signs this authorization
- The patient authorizes the information to be disclosed by fax transmission, if necessary
- The patient is voluntarily signing this authorization
- The patient reserves the right to refuse to sign this authorization
- The patient reserves the right to revoke this authorization at any time in writing
- The patient has the right to receive a copy of the signed authorization

I authorize Skin Dermatology Practitioner to provide the above-named with all medical data, billing, and other information they may request. I understand that this release is in effect for two years following my death, or I may revoke my consent at any time by providing written revocation to the facility releasing the information.

Please TAKE PAPERWORK TO FRONT DESK WHEN COMPLETED



Patient Bill of Rights and Responsibilities

Skin Dermatology Practitioner is committed in our mission to provide quality primary health care. In carrying out our medical mission, we will respect the human rights of our patients, and provide care in an atmosphere of compassion and confidentiality.

Our patients have the following rights:

- The right to receive medical care and services from a qualified licensed physician or healthcare provider.
- The rights to compassionate and respectful care and service from our providers and staff.
- The right to receive clear and understandable information regarding your healthcare.
- The right to have access to evidence-based care, patient/family education and self-management support.
- The right to equal access regardless of source of payment.
- The right to participate in all decisions regarding your care and treatment.
- The right to refuse medical treatment.
- The right to discuss your care or treatment plan with your provider and the right to express any dissatisfaction with care or treatment.
- The right to maintain the confidentiality and privacy of the provider/patient relationship, and the right to maintain confidentiality of your medical record.

Our patients shall agree to the following responsibilities:

- Keep all medical appointments or call in advance to reschedule or cancel.
- Provide complete medical history and information about care obtained outside the practice.
- Follow instructions and guidelines given by your provider.
- Ask questions if you do not understand the medical treatment prescribed by your provider.
- Provide the office with all necessary insurance and billing information so that your claims may be processed appropriately.
- Promptly pay appropriate co-payments and deductibles or payment in full at time of service, if not covered by a participating insurance carrier unless prior arrangements are made with our billing office.



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements
Nondiscrimination Statement: Discrimination is Against the Law

Skin Dermatology Practitioner complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Skin Dermatology Practitioner does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Skin Dermatology Practitioner, at the request of the patient or responsible party:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English such as: Qualified interpreters
- Information written in other languages
- If you need these services, please let our staff know

If you believe Skin Dermatology Practitioner has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Skin Dermatology Practitioner Manager by calling 870-641-7546 or in writing via mail to Skin Dermatology Practitioner 3106 Southwest Drive, Suite 103, Jonesboro, AR 72404. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Compliant forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Please **TAKE PAPERWORK TO FRONT DESK WHEN COMPLETED**



Referring Provider: _____

MRN: _____

Name: _____

Date of Birth: ____/____/____

Weight: _____ lbs.

Height: ____ ft. ____ in.

Reason for Visit: _____

Please circle all that **CURRENTLY** apply:

Problems with Bleeding
Problems with Healing
Problems with Scarring
Rash
Allergies/Hay Fever
Fever/Chills

Night Sweats
Unintentional Weight Loss
Sore Throat
Blurry Vision
Abdominal Pain
Joint Aches

Muscle Weakness
Itching
Numbness/Tingling
Cough
Anxiety/Depression

Past Medical History: (please circle all that apply)

Arthritis
Asthma
Atrial fibrillation
Breast Cancer
Colon Cancer
COPD (Emphysema)
Coronary Artery Disease
Depression

Diabetes
End Stage Renal Disease
Hepatitis
Hypertension
HIV/AIDS
Hypercholesterolemia
Hyperthyroidism
Hypothyroidism

Leukemia
Lung Cancer
Lymphoma
Prostate Cancer
Seizures
Stroke
Heart Valve Replacement

Other: _____

Past Surgical History: (please circle all that apply)

Coronary Artery Bypass
Mechanical Valve Replacement
Biological Valve Replacement
Heart Transplant
Joint Replacement, Knee (Right, Left, Bilateral)

Joint Replacement, Hip (Right, Left, Bilateral)
Joint Replacement within last 2 years
Kidney Transplant
Basal Cell Carcinoma Surgery

Squamous Cell Carcinoma
Melanoma Surgery
Spleen Removed
Hysterectomy: Fibroids
Hysterectomy: Uterine Cancer

Other: _____

Skin Disease History: (please circle all that apply)

Acne
Actinic Keratosis
Basal Cell Skin Cancer
Blistering Sunburns
Dry Skin
Eczema
Flaking or Itchy Scalp

Hay Fever/Allergies
Melanoma
Abnormal/Dysplastic Moles
Psoriasis
Squamous Cell Skin Cancer
Other: _____



Do you wear Sunscreen? YES NO
If yes, what SPF? _____

Do you tan in a tanning salon? YES NO

Do you have a family history of Melanoma? YES NO
If yes, which relative(s)? _____

Current Medications: ☐ Check if you brought a list

Allergies: ☐ Check if you brought a list ☐ Latex Allergy?

Social History: (please circle all that apply)

Tobacco

Never Smoked
Quit: Former Smoker
Smokes less than daily
Smokes Daily

Smokeless Tobacco

YES
NO
VAPOR or "Vaping"

Alcohol Use

YES
NO

If yes, how many drinks?
_____ drinks per

☐ DAY
☐ WEEK
☐ MONTH
☐ YEAR

How often do you exercise?

Once a day
A few times a week
A few times a month
Never

What is your caffeine use?

A few times a day
Once a day
A few times a week
A few times a month
Never

Occupation: _____

Pharmacy: Name: _____

Street: _____ City/State: _____

Have you had a flu vaccination? No Yes If so, when? _____

Have you had a pneumonia vaccine? No Yes If so, when? _____

Is there a possibility you could be pregnant: YES/NO